

EAP



counseling services
positive solutions
confidential help

CONCERNED associates

“Concerned for people in the workplace”

Employee Assistance Programs



What is EAP?

Employee assistance programs provide low-cost, confidential,

voluntary services to employees, their families, co-workers, and supervisors to improve work relationships, productivity and work performance.

improving productivity
by helping valuable
employees and their families.

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866-903-6000

www.concernedassociates.com

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WHY DO WE NEED EAP?

Helping employees who have personal problems makes good business sense. That's why employee assistance programs were created.

EAP programs save money, save good employees, reduce absenteeism, and reduce performance problems. Saving one valuable employee can mean cost savings. After all, recruiting, replacing, retraining and re-establishing a new employee is no small cost item. The silent killers of a company are absenteeism, tardiness and errors.

EAPs are a positive solution to negative situations: work conflicts, sexual harassment, drug and alcohol abuse, employee conflict and family worries.



High Customer Satisfaction 96%
A high quality service that cares for you.



CONCERNED associates will work with you in setting up and maintaining a confidential program. Our programs are customized to fit each employer's needs.

save good, valuable and experienced employees
counseling services • positive solutions • confidential help

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WHAT DOES EAP DO FOR US ?

improves morale, attendance, job performance,
reduces health costs, resolves conflicts, manages stress,
and retains valuable employees

If an employee never learns to change his or her lifestyle, relationships and attitudes; sickness and disciplinary problems will occur. Since most employees do not inform their employers of their personal problems, the employer does not learn until the problem has become a crisis, requiring time off, or a critical incident has occurred. This is a serious production and business loss.

EAPs also provide training for supervisors to help them work with troubled employees. Supervisors learn how to make informal and formal referrals.

**Enhancing your
Wellness Program
for a positive change
in your employees lives.**



24/7

telephones answered
24 hours a day
7 days a week

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employees and their family members are thankful

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Saving one valuable employee can mean cost savings.

EAP's offer an alternative to dismissal. Once a job performance problem is addressed and resolved, employees are able to return to full productivity. That saves the costs of recruiting, rehiring, and retraining a new employee.

The chief goal is to provide confidential help, to keep good employees, improve performance, and work relationships.

The silent killers of a company are absenteeism, tardiness and errors.

Our main purpose is to help workers become better employees. In so doing, EAP's not only benefit employers, but employees and their families; and not only improve job performance, but preserve and enhance family life as well.

EAP's provide customized confidential counseling programs and assistance to fit each employer's needs and concerns.



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